

Vancouver Coastal Health : 1-877-587-5767

When you can call is based on your age

I'm born in 1931 or earlier (90+) or I'm Indigenous and born in 1956 or earlier (65+)

Please call the week of March 8.

I'm born in 1936 or earlier (85+)

Please call the week of March 15.

I'm born in 1941 or earlier (80+)

Please call the week of March 22.

Get ready to call

When you call your health authority, you'll be asked for:

- First and last name
- Date of birth
- Postal code
- Personal Health Number

Here's what happens when you call:

- The phone agent verifies your age and asks for your personal information
- You work with the phone agent to select an appointment time slot at a clinic close to home
- The phone agent confirms your appointment time and clinic location
- If you've provided contact information, you get a confirmation message sent by email or text

Call centre hours

Seven days a week 7 am to 7 pm (PST/PDT)

Phone lines may be busy.